



WORDS FROM OUR CEO



The holiday season is around the corner and so is 2021. 2020 has been an intense year for everyone, full of challenges and situations that no one expected and imagined. Now, we need to focus on how we can face 2020 stronger and more resilient than ever. Despite the many challenges on 2020, we can gladly say that we are deeply satisfied with all that we have achieved this past year.

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EHS AWARDED ACCREDITATION BY THE CIHQ



We are proud to announce that Emergency Hospital Systems has recently earned accreditation from the Center for Improvement in Healthcare Quality (CIHQ). This has been made possible by EHS' continued compliance with CIHQ's rigorous performance standards. EHS underwent an unannounced mid-cycle survey.

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EHS WINS FIRST PLACE IN THE CHRISTMAS TREE DECORATING CONTEST



For second year in a row, EHS won the first place in the Christmas Tree Decorating Contest organized by the Cleveland Civic Center. This event represents the 7th Christmas Tree Decoration Contest organized by the civic center. During this Christmas season, the Cleveland community will be able to enjoy the spirit and beauty of Christmas by visiting the Christmas tree exhibition at the civic center.

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HONORING EXTRAORDINARY NURSES



At EHS, we are very proud of our employees and we strive to recognize and honor them when they go far and beyond. In this last quarter, four nurses received the EHS's Certificate of Appreciation in recognition of their exemplary job performance in nursing care. They were: Pamela Clark, LVN; Peggy Sparks, RN; Janice Bailey, RN and Kimberly Dunn, RN.

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HEALTHCARE FOODSERVICE WORKERS WEEK 2020



Healthcare Foodservice Week was October 4-10, 2020, and at Texas Emergency Hospital we took the time to recognize our healthcare food and nutrition professionals for the important role they play in helping employees and patients stay well-nourished and healthy. This year's theme was "Healthcare Foodservice: Heroes Work Here."

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RECOGNIZING QUALITY PROFESSIONALS

The third week of October was National Healthcare Quality Week and we took the opportunity to celebrate our quality department for the work they do to improve patient satisfaction and experience. EHS's Quality Director, Rodrigo Blasco Figueroa and Quality Specialist, Melissa Finch received the EHS's Employee Appreciation Award.

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EHS EMPLOYEES: RAISING AWARENESS OF HEALTH ISSUES

The past few months have had important dates to celebrate when it comes to health. September was Healthy Aging® Month, National Women's Health and National Cholesterol Education Month; October was Breast Cancer Awareness Month and November was Movember, the month of raising awareness about men's health. EHS employees took advantage of these dates to help raise awareness of health issues that can affect anyone.

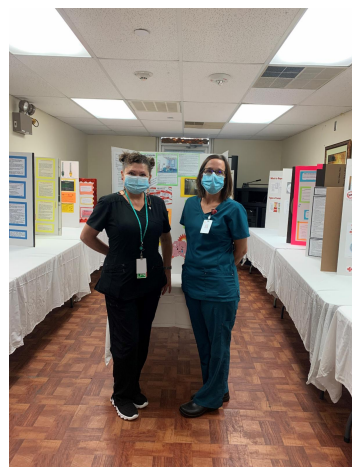
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CELEBRATING RESPIRATORY CARE WEEK

The last week of October was "Respiratory Care Week" aimed at recognizing the contributions of respiratory care professionals and raise awareness about respiratory health. At EHS, we took that week to celebrate and recognize our respiratory professionals: Clay Carroll, Jennifer Fowler, Stephen Chertier, Wendy Browning, Mary David and Carol Cook.

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SHARPENING THE SKILLS OF OUR HEALTHCARE TEAM

Emergency Hospital Systems recently held its clinical skills fair aimed at providing medical education and practice for nursing staff. The fair was made possible thanks to Misty Anglin, Education Director with EHS and Ronna Baker, Education Services Coordinator. These educational events are held in an ongoing basis at EHS and are designed to ensure competencies to provide optimal care for patients. A way to go!.

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EHS HOSTS BLOOD DRIVE

With the theme "Donate Blood, Donate Life", Emergency Hospital Systems hosted a blood drive on Monday, October 26 at the parking lot of TEH in the city of Cleveland. The campaign was a great success as many community residents and EHS employees participated. The event was made possible thanks to a partnership with the Texas Gulf Coast Regional Blood Center.

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EMPLOYEES JOIN THE MOVEMBER CAMPAIGN

EHS employees joined the Movember campaign to



raise awareness of health issues affecting men, such as testicular and prostate cancer and suicide. The last Friday of November, Some employees wore printed mustaches in their face masks to draw attention on men's health. The mustache is the symbol of the Movember movement.

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[MEET OUR STAFF](#)



MISTY ANGLIN, RN
EDUCATION DIRECTOR
Emergency Hospital Systems

We are pleased to introduce EHS Director of Education, Misty Anglin, RN. Misty is a Registered Nurse with a master's degree in nursing from Western Governors University. With more than 28 years of experience in the health care industry, Misty has worked for major Houston area health care systems. As the EHS Director of Education, Misty is responsible for implementing and executing in-service training and education for staff.

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